

TRAFALGAR  
ENTERTAINMENT  
GROUP



# TEG ACCESS MEMBERSHIP

## YOUR DETAILS

Joining the TEG Access Membership Scheme will allow you to book concession tickets online, by phone and in person. The benefits of the scheme are available to members only, however TEG will always make reasonable adjustments for access customers.

If you have any difficulty filling out this form, please visit the Box Office or contact our access line where a member of staff will be pleased to assist you: 020 7321 5405.

Please tick this box if you are booking tickets on behalf of another person.

If so, please state the access patron's name: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Post Code: \_\_\_\_\_

Daytime Phone/Text Phone: \_\_\_\_\_

Evening Phone/Text Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

## ACCESS REQUIREMENTS

We need a bit more information to make sure you get the right seats and reasonable adjustments.

1. Do you use a wheelchair?  Yes  No

Power or manual?  Power  Manual

We are only able to accommodate a small wheelchair - dimensions Up to 30" or 77cm width (no mobility scooters) due to weight restrictions on our lifts.

2. Are you able to transfer from your wheelchair to theatre seats?  Yes  No

3. Are you deaf or hearing impaired?  Yes  No

4. Are you blind or do you have a sight impairment?  Yes  No

5. Will you be bringing an Assistance Dog with you?  Yes  No

6. Do you require a Personal Assistant to accompany you?  Yes  No

If yes, are you able to provide further detail? \_\_\_\_\_  
\_\_\_\_\_

7. Do you have any other relevant needs?  Yes  No

Please provide any details that will help us assist you on your visit: \_\_\_\_\_  
\_\_\_\_\_

8. If your impairment means you are unable to stand/queue for significant periods of time - for example you have difficulty standing or perhaps find queuing distressing, or have difficulty with the concept of queuing, tell us about that here:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

TEG will hold your details, including your name and address, on its database in order to facilitate future bookings and help us meet Your access needs. Your access requirements will be listed on your ATG customer profile, after which this document will be destroyed. People who intentionally give false information will have their details removed from the Access List. This list is regularly monitored.

## **SUPPORTING MATERIAL** [please tick to indicate which supporting materials you are providing]

We request that you bring some supporting documentation for your membership on your first visit, please provide one of the following:

- |  |   |
|--|---|
| <input type="radio"/> PIP Daily Living Component                       | <input type="radio"/> DLA High or Middle Rate Care Component  |
| <input type="radio"/> Certificate of Visual Impairment                 | <input type="radio"/> War Disablement Pension                 |
| <input type="radio"/> Direct Payments                                  | <input type="radio"/> Social Services Care Package            |
| <input type="radio"/> AFIP (armed forces independence payment)         | <input type="radio"/> Continuing Healthcare Package           |
| <input type="radio"/> Dual Sensory Impairment                          | <input type="radio"/> Blue Badge                              |
| <input type="radio"/> Disabled Railcard                                | <input type="radio"/> CEA Card                                |
| <input type="radio"/> CredAbility Card (Nimbus)                        | <input type="radio"/> National Rail Disabled Persons Railcard |
| <input type="radio"/> Any other International Disability Documentation |   |

## **TERMS AND CONDITIONS**

The Access Membership Scheme allows our customers with access requirements and their companions to purchase discounted ticket(s). It also aims to assist our access customers in booking tickets and helps us to understand their specific needs. Customers wishing to take advantage of the Access Membership Scheme discounts are required to join our free Access Membership Scheme. By joining the Access Membership Scheme and purchasing a discounted ticket(s) you agree that the ticket(s) will only be used by a disabled person (as defined by the Equality Act 2010) and his/her companion.

Access Membership Scheme discounted ticket(s) are subject to availability and may not be available for certain Events. Discounts are not available on premium seats.

The Access Membership Scheme is open to anyone who is restricted in their ability to access the services provided in venues owned or operated by TEG. We will require proof of eligibility to join the Access Membership Scheme and further details can be found on the registration form. Customers who intentionally give false information will have their Access Membership revoked and will be removed from the Access Membership Scheme. We retain the right to review, amend or withdraw the Access Membership Scheme at any time, revoke Access Scheme Membership if the customer's eligibility changes and to require customers to re-apply for a new Access Scheme Membership after review.

Our standard terms and conditions of sale apply to all bookings, a full copy of which is available at the Box Office or on our website [www.atgtickets.com/terms-and-conditions](http://www.atgtickets.com/terms-and-conditions)

Please tick this box to confirm that you have read, understood and accept the terms and conditions of sales and the processing of your personal data in accordance with the ATG Privacy Policy.

Can we send you pre-visit information and details of our access services?  Yes  No

Please return this completed form to: TEG Access Membership Scheme, Trafalgar Studios Box Office, 14 Whitehall, London, SW1A 2DY.